

# Protecting Vital Healthcare Access

## An update on Valley Health's relationship with Anthem

### Why Has Valley Health Taken Anthem Blue Cross Blue Shield To Court

Valley Health has experienced egregious payment delays to the tune of \$11.4 million from our region's largest payor—Anthem, now known as Elevance Health. While the insurer continues to raise premiums and enjoys record profitability, every earned dollar Anthem/Elevance withholds from Valley Health jeopardizes access to sustainable, high-quality healthcare services available across the Shenandoah Valley.

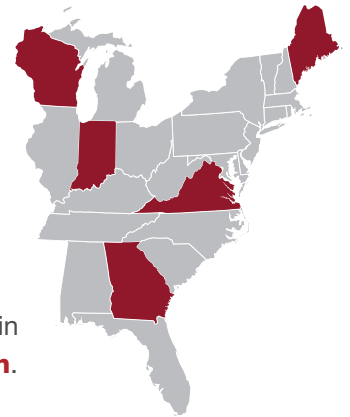
### What You Need To Know

Some payments owed to Valley Health are **years past due**, despite being approved by Anthem/ Elevance at the time of filing.

Anthem/Elevance made **\$6.1 BILLION in profit in 2021** alone, up more than 30% from 2020. Meanwhile, health systems are experiencing record losses.

Anthem/Elevance is a dominant force, owning **43% of Virginia's health insurance market**. Its size and profitability strong-arm health systems into accepting flagrant contract violations like this.

State regulators and health systems have fined Anthem/Elevance Health for similar payment delays in **Indiana, Georgia, Maine, Virginia, and Wisconsin**.



### Anthem's Climbing Profits

#### Anthem Profits:

\$4.8B (2019)  
\$4.6B (2020)  
\$6.1B (2021)  
\$3.5B (as of June 2022)

### Valley Health Operating Margin:

3% (2019)  
2.4% (2020)  
.1% (2021)  
1% (as of June 2022)

### Anthem Reimbursement Overdue to Valley Health:

\$2.6M (EOY 2019)  
\$2.9M (EOY 2020)  
\$9.5M (EOY 2021)  
\$11.4M (as of September 2022)

**\*Agreement Renewal: January 2021**

### What's The Impact?

When insurers like Anthem/Elevance delay payment, it doesn't harm their business as they are able to earn interest and invest with the funds rightfully owed to Valley Health. The impact is being seen by those of us who call the Shenandoah Valley home. Not-for-profit health systems like Valley Health operate on thin financial margins as-is because our mission is community-driven, not investor driven. In 2020 alone, we exceeded \$159 million in charitable contributions designed to improve the health and wellbeing for residents. What's more, we do this every year despite ongoing record losses we've incurred from skyrocketing labor, drug, and supply costs. When payors like Anthem/Elevance refuse to compensate us for the care we provide,

it impacts Valley Health's ability to sustain exceptional local healthcare services the Shenandoah Valley deserves.

